

My team is
BRHS



Strategy 2013 - 2017



Our Organisation

Bairnsdale Regional Health Services operates under a guiding Vision, Role Statement and a set of Strategic Objectives, Organisational Principles and Trademark Behaviours that define our organisation



Vision

Respected leader of outstanding health care



Role Statement

To improve the health and wellbeing of the East Gippsland community by providing accessible, high quality and sustainable health care.



Strategic Objectives

- High quality, effective care
- Skilled, motivated and valued workforce
- Accountability, sustainability and governance
- Leadership and partnership

Our Principles



Progressive

BRHS will pursue contemporary models of care which allows for innovation and leadership in rural health care.



Accountable

BRHS acknowledges our obligations through a culture of honesty, trust and absolute responsibility for its actions.



Competent

BRHS will demonstrate proficiency and knowledge as a sub-regional health service provider and continue to develop its expertise.



Person Centred

BRHS works in partnership with patients, families and carers to enable them to make informed decisions about their own health.



Collaborative

BRHS will establish relationships that enhance the delivery of safe and high quality health services in East Gippsland.



Trademark Behaviours

- Display trust & mutual respect
- Courage to change
- Step up & take responsibility
- Be positive & support others
- Learn & apply knowledge

Strategy 2013 - 2017

1. High Quality, Effective Care

Goals	Five Year Strategies
1.1 Evidence based models of care are in place and measurable	1.1.1 Suitable care models identified and implemented
	1.1.2 Evidence based decision making is utilised in improving care
	1.1.3 Evaluation and impact measures in place to assess outcomes
1.2 High quality integrated systems support our care delivery	1.2.1 Accurate, accessible data and information systems and processes
	1.2.2 Quality, risk and clinical governance frameworks in place
	1.2.3 Clinical and non-clinical services work together to create internally integrated services
	1.2.4 E-Health developed and implemented
1.3 A person centred care approach underpins our models of care	1.3.1 Consumer participation in their own health management is supported and encouraged
	1.3.2 Health literacy and self-management is supported
	1.3.3 Data related to the consumer voice is collected and evaluated
1.4 Service provision meets the needs of the community	1.4.1 Population health data drives service provision and resource allocation
	1.4.2 Our services are inclusive and culturally safe.

2. Skilled, Motivated and Valued Workforce

Goals	Five Year Strategies
2.1 BRHS workforce has the capacity and capability to meet service requirements	2.1.1 Capability building and performance development processes embedded
	2.1.2 Sound credentialing and scope of practice processes
	2.1.3 Accountability systems in place
	2.1.4 Staffing matches our needs
2.2 Staff are engaged, valued and accountable	2.2.1 Staff behaviours reflect BRHS principles
	2.2.2 Staff are engaged and accountable
	2.2.3 A safe environment which supports staff health and well-being
	2.2.4 High quality, transparent internal and external communication
2.3 Volunteers are an integrated and vital part of the organisation	2.3.1 Volunteer contribution is supported, evaluated and acknowledged
	2.3.2 Volunteer capacity meets consumer and organisational needs

3. Accountability, Sustainability and Governance

Goals	Five Year Strategies
3.1 BRHS is governed by a skilled and effective Board	3.1.1 Capability development and performance evaluation in place
	3.1.2 The Board references appropriate reports and other information to enable effective decisions concerning the organisation's performance and direction
	3.1.3 The Board's decision making process is transparent and accountable
3.2 BRHS effectively plans for its future resource needs	3.2.1 BRHS has a framework to manage resources within a contemporary health environment
	3.2.2 BRHS grows its funding through evidence based advocacy to improve self sufficiency
3.3 BRHS is an environmentally responsible organisation	3.3.1 Environmental footprint reduced
	3.3.2 Environmental change responded to appropriately
3.4 Integrated systems are in place to enhance decision making at BRHS	3.4.1 Enterprise Risk Management systems and strategic frameworks are in place to enhance decision making

4. Leadership and Partnership

Goals	Five Year Strategies
4.1 BRHS has collaborative partnerships that support strategic directions	4.1.1 External partnerships are identified and strengthened
	4.1.2 East Gippsland Service Plan is created in conjunction with partners
	4.1.3 Strong relationships are in place with key stakeholders and we support our partners
4.2 BRHS has a strong reputation as a leader of regional health care	4.2.1 Influence and provide leadership in the overall design and delivery of health services in the East Gippsland Region
	4.2.2 BRHS services and capabilities are well known to health providers and the community
	4.2.3 Advocacy of and recognition as a leader in health service delivery in East Gippsland
	4.2.4 Industry recognition for excellence and leadership
	4.2.5 BRHS is an integral member of East Gippsland community



BRHS Bairnsdale Regional Health Service

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