A program offered by Bairnsdale Regional Health Service phone numbers to remember.

**Hospital:** (03) 5150 3333

HITH staff located in the District Nursing Unit
(03) 5152 0285, 8.00am to 4.30pm

**After hours contact:**
Nursing Supervisor at BRHS: (03) 5152 3333

Should you require urgent treatment call ‘000’ for an Ambulance

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Improving the health and wellbeing of the East Gippsland community by providing accessible, high quality and sustainable health care.

We welcome feedback at:

Bairnsdale Regional Health Service
PO Box 474 Bairnsdale VIC 3875
P (03) 5150 3333  F (03) 5152 6784
E email@ brhs.com.au
www.brhs.com.au

The information in this brochure is intended as a guide to one of the services provided by BRHS and is correct at the time of publishing.

**Issue date:** JULY 2014  **Our Ref:** bC0008

Bairnsdale Regional Health Service is located on the traditional land of the Gunai Kurnai people.
Hospital in the Home (HITH)

HITH is a program which enables people with specific illnesses to have part or all of their treatment at home rather than in a hospital.

Our Responsibilities

- To provide an alternative to inpatient care if you are clinically stable and meet certain criteria.
- To provide an accessible and good quality health care service to you.

You can use this service if

- Your condition is stable.
- You feel comfortable with the idea of treatment at home and have support if required.
- You have an understanding of the treatment plan so you can respond to changes in your condition at home.
- You agree to follow the advice of the nurses and doctors who are responsible for your care and treatment at home.
- Your home environment is safe for visiting staff.

Once on this Program

1. If you are not getting better, you should speak to your nurse. If your condition worsens, you should return to BRHS Emergency Department or call 000.

2. Receive first treatment in the hospital or clinic

3. You will have your own red HITH folder. You need to take the folder to all appointments, tests and if returning to BRHS or clinic.

If you have additional needs eg, meals on wheels, home help and District Nursing Services, these will be arranged by us during and after HITH treatment if required.

Your rights

- Access high quality care and treatment.
- Receive care with dignity and in privacy.
- Receive clear information and be able to seek clarification about all aspects of your condition, care and treatment.
- Discontinue the service for any reason.
- Complain about the service without the fear of reprisal.

Your responsibilities

- Tell health care workers of any change in your condition or circumstances so they can make appropriate decisions regarding your health needs.
- To provide a safe environment for health care professionals during visits ie keep pets under control, refrain from smoking and provide adequate lighting/access at night.
- To ensure the safe keeping of your folder, medications and equipment during your treatment.